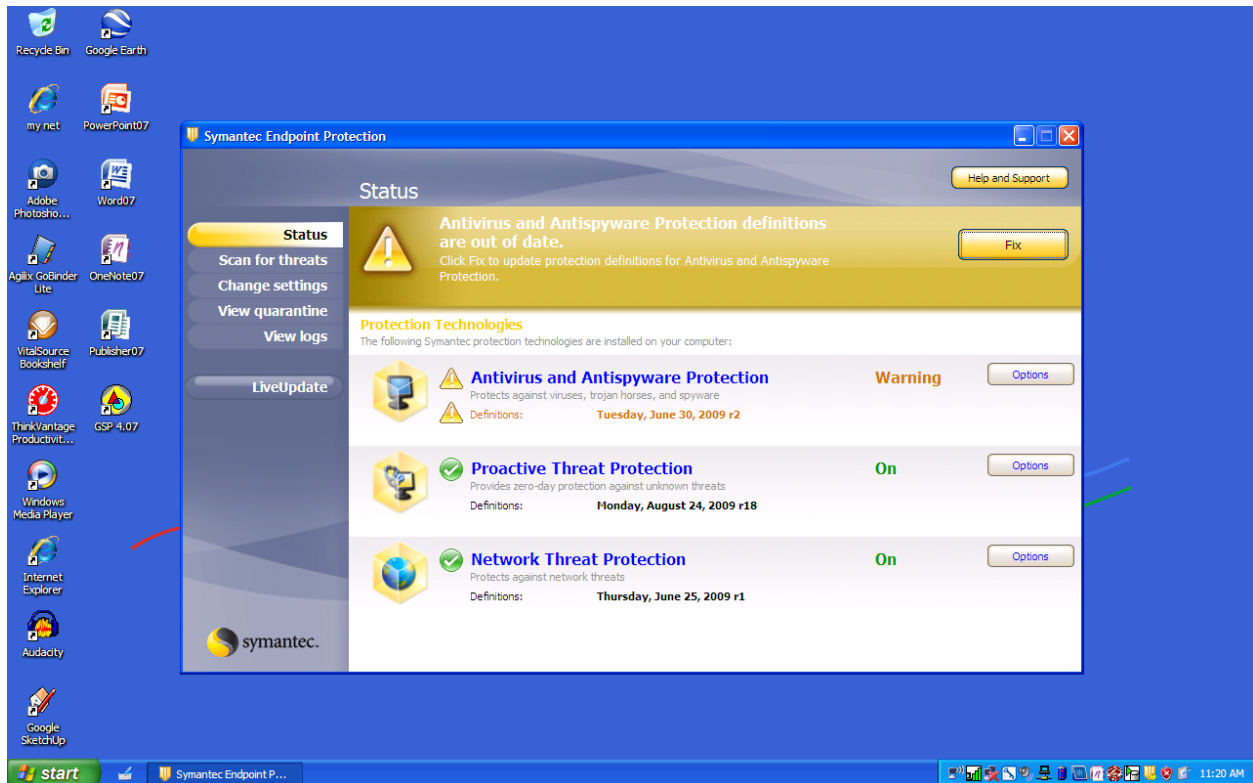


Symantec Endpoint Protection Virus Protection (Clarification)

Some students may receive this screen when attempting to update the virus protection. In addition, there will be a red shield in the lower right hand part of your screen.

To alleviate this issue, you may either press the **FIX** button or press the **LIVEUPDATE** button. This process will take about 15 minutes so be sure to do this when the computer is in constant use. Closing the lid of the laptop will cancel everything.



Red shield indicating a need to fix the virus protection